

Negative Feedback List

(Last Update 04/12/2026)

<p>Seller/Buyer/Forum Name/ebay sales ID</p>	<p>Comments - As of February 8th 2020 the Feedback Lists are LIVE once more – Please contact dragOnfeathers for submission requests on the Windstone Forum or Mandy Richardi on Facebook Messenger.</p> <p>(2021 UPDATE: Facebook Profile names are being added as well or if no forum name is available)</p> <p>FYI – To search for Facebook Users use Ctrl + F on your keyboard (for find) or use the “keyword search/find” function. If on your mobile device to search for the person’s name you wish to research, use the Find feature on your phone when the document is displayed on your screen. This is usually located in the “more” section for most mobile devices.</p> <p>Forum names are listed alphabetically, but as Facebook users have been being merged, please utilize your search/find function on your computer or mobile device.</p>
<p>4esterb on eBay</p>	<p>packaged with shreds of foam and shipped in a thin cardboard shoe box, no double boxing, the result was a broken oriental.</p>
<p>Amanda lacampo on Facebook</p>	<p>(Oct 2022) Sold an item to Amanda lacampo. Item price and shipping were agreed upon and I sent a Paypal invoice to her. Payment was sent via Paypal, but when payment was received the money was on hold. After some time passed the money did not clear and we both agreed to cancel the PayPal payment and use Venmo instead. She said when her refund cleared, she would send the Venmo payment and I agreed and I sent her my Venmo information. In the meantime, I had already purchased a shipping label and packaged her item. When I did not receive the new payment, I asked if she needed me to send a Venmo request and then she abruptly stated her mom was buying her a different dragon in the same color scheme and she no longer wanted to buy my piece. I stated we had agreed already that we were just switching the form of payment and I have even bought a shipping label and she responded I could request a refund for the label, and she was no longer moving forward with the transaction. Buyer beware!</p>
<p>Armiks</p>	<p>refused to double box on request.</p>
<p>Bette (Brianna) on Windstone Forum</p>	<p>(July 2017) Very insistent and spammy with email, to the point where people feel harassed. Badgers and sends multiple unsolicited offers and requests. Sends an email with a question and then about 5 or more asking to respond right immediately after the email was sent.</p>

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<p>Brianna Cole on Facebook</p>	<p>(March 2017) Spammed seller on eBay with messages using a different eBay name to circumvent the fact that the seller had blocked her and demanded seller relist a piece again because she wanted it, even after being told a few times that it had be sold to someone else.</p>
<p>BigWhiper on Windstone Forum</p>	<p>Sold a dragon that was not actually in her possession, but at her father's house. Told buyer that dragon would be shipped the next day after payment was received. Dragon did not actually ship, despite repeated requests, and repeated promises that it would ship immediately, until a month later.</p>
<p>bobkelly_1 on eBay</p>	<p>(August 2018) Sold a BIN and sent out a tracking number which gave the result: Tracking number done by box never tendered. Buyer tried communication to no avail and had to open a case with eBay. eBay issued a refund 14 days later.</p>
<p>bohemianpeddler on Windstone Forum</p>	<p>Horrible packing, charges for insurance then doesn't actually insure the package, calls scuffed and chipped items mint, and leaves retaliatory feedback. Just all around bad.</p>
<p>Bonnie Blake on Facebook</p>	<p>(June 2022) Great packaging, relatively fast shipping, but OMG it stinks. I opened the box in the garage due to the cigarette smell that emanated from the box. This review is negative due to the repeated lack of proactive disclosure of severe cigarette contamination.</p>
<p>bprescue on Windstone Forum</p>	<p>sold chipped Windstones as "like new" and refused refunds when presented with evidence of the damage.</p>
<p>BookersPlay on Windstone Forum</p>	<p>(September 2016) Was contacted about a trade via email; the response came from Karen/Secerthope.</p>
<p>Charles Munson on Facebook charles_munson on Mercari and eBay</p>	<p>(January 2023) (member incident) I contacted Charles Munson via Messenger when he was showcasing a White Old Warrior he was selling in the Facebook group. He also showed me a Ruby Rising Spectral. The conversation seemed off and I got a weird vibe so I asked for photos of the item with a piece of paper with his name and date on it and he was able to provide that. He was insistent on cash app, but I refused knowing there are no protection policies for transactions on cash app. He then said he would take Venmo, but at that point I was spooked enough to not proceed. I just had a bad feeling about it. Later the next morning he began to message me saying he was in the hospital with his girlfriend and sent a photo of an obvious pregnant female and he desperately needed money and would take a \$50 deposit and send me a tracking number later that same day and once I got the item I could then pay him the rest of the</p>

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balance. At that point I stupidly sent \$50 over to him and when I had asked for the tracking later that day he gave me a lot of excuses as to why he didn't have the number on him but it was definitely in the mail and would I send him more money to cover the shipping costs he had spent. I asked him once again for tracking, refusing to send more money until I saw the proof and then he blocked me. Thankfully, I was able to get my money back through Venmo.

(January 2023) Charles Munson tried to sell me a white old warrior dragon and kept offering me deals and trying to quick sell it to me. He then kept spamming me messages throughout the day and left a voice message on messenger hitting on me to try and get me to buy it. Later I found him listing it on both ebay (and selling it there) and then after it sold on ebay he listed it on Mercari.

NOTE: This member has been BANNED from the Windstone Editions Fan Club (Official) Facebook Group as of January 2023 Summary Below – EDIT Charles has actively been trying to sell the Old Warrior again in May of 2023 – EDIT Charles has been actively trying to sell the same Old Warrior on Facebook Marketplace in June 2023

MODERATOR COMMENTS: Charles Munson (Facebook name) of Blackwater New Jersey infiltrated the Facebook group with photos of a White Old Warrior claiming he needed to sell it. When members began to reach out to him he took money from multiple people via cash app and venmo using stories that his mother was in the hospital or his girlfriend was having a baby and sending photos that later turned out to be google images of people in these situations after reverse image searching them. Those who were reluctant to give money were spammed incessantly by him. As word began to spread the Old Warrior he was showcasing was now on ebay he became very pushy and actually sent an explicit voice chat of a sexual nature to one member in an effort to get her to send him money. He was soon removed from the group when his activities were reported to the group moderators and then later in May 2023 he was spotted trying to sell the same White Old Warrior, using the same photos as before on Mercari. We have gathered this information from multiple members who reported it, but not all left feedback.

(April 2023) Member reported sending money to Charles Munson, but when they inquired about shipping he blocked them.

(June 2023) Another member reported they paid Charles Munson for the White Old Warrior he was seen selling in May 2023 and he never shipped it and has been spotted selling it again on Facebook Marketplace in June 2023.

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<p>cbenhob on Windstone Forum</p>	<p>I purchased a lap dragon from him, requested shipping cost for double boxed lap, asked if the lap was damaged since I could see a few issues with it. He assured me that it was only the chipped toe. He did not describe the condition appropriately, withheld the fact that it was extremely damaged and had several issues: crackled finish, damaged all around, chips, scratches, broken toes, tarnished loose horns. Also didn't double boxed like requested. After communicating with him and politely pointing out the damage, the seller was very rude in his responses, resorted to name calling and was initially refusing to partial refund of the exuberant shipping costs. He blamed his attitude toward me on eBays policies since he can't leave negative feedback if I pushed the issue and didn't leave things alone.</p>
<p>CherokeeDR on Windstone Forum</p>	<p>(April 2012): Sold item without showing existing chip. Badly packaged another item, which arrived with smashed head; item sold as mint, but was dirty, had mark on felt pad and no tag.</p>
<p>cloudfoxstudios aka. Quill on Windstone Forum</p>	<p>Sold a griffin on Dec 1, got payment on the second, but as of Feb 10 has still not shipped it, despite promises to do so. Also, as far as I know STILL owes custom PYO paint jobs from a very, very, very long time ago.</p>
<p>c-n-jsonestopshop on Windstone Forum</p>	<p>Full details are on the Windstone forum here: http://www.windstoneeditions.com/forums/viewtopic.php?t=5556 To sum up though, seller described item as having only small flea bites when, in fact, one entire ear was broken off! Sheesh.</p>
<p>crazyc133 on Windstone Forum</p>	<p>overcharged on shipping, repeatedly refused to respond to questions.</p>
<p>darrels-deals on eBay</p>	<p>Misrepresented auction items, rude and unhelpful when asked questions.</p>
<p>Dennis Gano on Facebook Dennisgedmonton@yahoo.ca</p>	<p>(Jan 2021) Listed his items as Tanzanite when they were actually Peacock and did a TERRIBLE job of packing them in spite of our conversations of them needing to be double boxed. Did not disclose that he was a heavy smoker and the box reeked upon arrival and the dragons were both broken. Then to top is all off I discovered the invoice I was sent was "friends and family" so there was nothing I could do and things went to no contact. He actually screwed up on his initial invoice and had to request more later and I should have noticed the friends and family thing, but I didn't. He was awful and now I have 2 dragons that require significant repair. They were also described as mint, but I have to wonder now because the box doesn't seem to contain all of the missing shards.</p>

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<p>Dina Christianson on Facebook (Dina Dutenhoeffer)</p>	<p>(Jan 2024-Feb 2024) Dina listed a Koi Grab Bag Standing Kirin on the Facebook Group for sale on Jan 20th 2024. I messaged her to buy it and paid for it right away that same day. After several days had passed, I messaged her inquiring about a shipping update and she kept giving me excuses of stuff going on in her life. This went on for several more days and once she said she was drawing me a picture to send with it. Another week went by and still nothing. Finally, she claimed she was on her way to the post office, but then she couldn't mail it because she didn't have money. She continued to blow it off and I eventually just filed a Paypal dispute to get a refund back once I realized she wasn't going to be sending me anything. It took some time, but I eventually got my money back on Feb 18th, but the whole experience was a huge waste of time and energy. She ignored the claim entirely.</p>
<p>DragonsCavern on Windstone Forum dragonslairtreasures on eBay</p>	<p>Multiple instances of outright scamming. Details can be found on the Windstone forum: http://www.windstoneeditions.com/forums/viewtopic.php?f=6&t=10945 http://www.windstoneeditions.com/forums/viewtopic.php?f=7&t=7201 http://www.windstoneeditions.com/forums/viewtopic.php?f=7&t=7464 http://www.windstoneeditions.com/forums/viewtopic.php?f=2&t=8295&p=238044&hilit=dragonslairtreasures#p238044</p>
<p>elainy_21 on eBay</p>	<p>(April 2026) User elainy_21 switched an auction to international shipping but the item was shipped incorrectly and was returned to them. When asked to reship the item, the seller refunded instead. When I asked to repurchase it, seller denied the original offer and then encountered difficulties with eBay; she asked me to purchase it outside of eBay to make it easier for her, when I said no, seller refused to continue the transaction. When I left honest feedback detailing the transaction, the seller contacted me to complain and left extremely negative and untrue feedback using "positive" feedback point to prevent me from easily removing the feedback from my profile.</p>
<p>Elise on Windstone Forum (see also Secerthope)</p>	<p>Organized a trade with Elise. She said she had mailed her trade item the next day, but "forgot" to send tracking ID. When package did not show up after days, I contacted her numerous times. After a week, she would suddenly discover the package in the back of her car, or after another week find she had misplaced the package in her house. Each time she would say she would mail right away. She stated she had mailed the package more than once, but would not provide tracking info or even the mail carrier. Finally provided a tracking number, which was not a valid tracking</p>

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	number for USPS or UPS. Finally got trade item, after several weeks of constantly pushing. Will not trade with this person again.
Ethell's Attic	(August 2012): She's nice on the phone but can't pack (double-boxing is "overkill") won't refund money, and won't follow through with the post office claim.
fashionshow1st	Titled a white male dragon "White Secret Keeper" attempted to sell it for \$700. Also titled a peacock regular hatching dragon as a hatching empress, and a white hatching dragon as a white kinglet, all very overpriced. Also packs badly, sent a dragon loosely wrapped in bubble wrap in a single box, when double boxing was requested.
FritoChick on Windstone Forum	(July 2012) The mint dragon I purchased was double-boxed insufficiently and arrived broken. Because it was technically double-boxed, the buyer had to go through the post office (the piece was insured), but only received a very small partial refund from the PO.
fuzzyscales See Whippetluv below, same person.	I bought the gothic unicorn from her. Paid immediately (3/8). She shipped it out just over a week after I paid (3/17). The only reason I even knew she shipped it out was because I contacted her about it a few days after I paid since I hadn't heard anything. She slightly overcharged on the shipping. Box says \$9.50. Add \$.65 for delivery confirmation and \$2 for insurance and that does not add up to the \$15 she charged me. I didn't call her on it though since she seemed snippy enough when I mentioned slower communication and shipping in her feedback.
George Holcomb on Facebook	(December 2022) Bid on two of my Windstones 12/02/22, reassured me he could pay quickly, had me run multiple quotes to determine shipping. Won the bids and then haggled on shipping prices, first asking me to pay shipping and finally agreeing to splitting it. He then provided unbillable Paypal information and did not respond quickly to my inquiry for legitimate Paypal information until I assigned a deadline of two days later on 12/07/22. He then gave me his granddaughter's email, but still didn't pay and instead asked me to rebill to allow for payments (which I did) He then dropped out of contact, still didn't pay anything after a few days or respond to my notification UPS would soon be

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	billing at a higher rate by the time the items would ship. Had to call it, cancelled the invoice 12/12/22 due to no communication/payment.
HawkShadow on Windstone Forum	(February 2013) Purchased a GBY, which was shipped without the original corrugated packaging to protect his horn. The unicorn was packed very loosely with a few small pieces of air-filled bubble wrap, which didn't offer much protection. He arrived with a chip on the head where his horn used to be and a broken off horn. Contacted the seller via email, who promised a refund; never did refund buyer's Paypal purchase and stopped communicating entirely via email. Buyer opened a Paypal case, which was found in favor of buyer, who got the refund, but with no help from the seller.
hazegray77 on Windstone Forum	Sold two slightly damaged castles. Did double box, but put both castles inside the same inner box. Needless to say, they arrived in very bad shape. (Never do this!) Has since refused to respond to any questions about the castles, completely ignoring all messages for a whole month.

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<p>Jaihanuman288 on Windstone Forum</p>	<p>(September 2013) Shipped an Emerald Peacock hatcher instead of the Rainbow hatcher shown & sold on ebay. When confronted with it, accused the buyer of switching the Rainbow hatcher with the EM hatcher. Buyer got a refund of price and shipping, but did not give the extra \$7.00 to ship back to him like he stated in his message.</p> <p>EDIT: The same seller seems to be using another ebay ID - Jaishiveshanker296.</p>
<p>Jay1982 on Windstone Forum</p>	<p>I had put up an ad for lap dragon that didn't have a box, but had a box available to borrow. I stated multiple times in the ad that that it was only for the dragon and that I would pay for the box/inner cardboards/bag's return... he asks me if I would ship to Canada, I said fine, he paid and I once again reminded him of the box and such's need to be returned after I paid the shipping for their return....he said okay and then all went well until it came time to get the quote for the box/etc's return....he claimed would get back to me over the weekend....nothing on Saturday or Sunday, so I sent him in a pm a few days later...then once I sent that, he logged on, read it, no response....I tried a few more times, same result and he still has the box, never spoke to me again</p>
<p>Jennifer Brut on Facebook</p>	<p>(May 2024) Wanted me to send money to her "partner's account" Papal didn't like that account at all. No names popped up. It made me do security questions and all that and link my bank account and I'm like... umm... I've already got all that registered in Paypal so wtf? I told her to just send me a money request/invoice. She did. A name came up as a business, not a big deal cause I've paid to those before for Windstones. But. Exact same issue. Paypal freaked out. I got the point of almost paying and Paypal sent me an error message. She then asked from me to try sending smaller amounts at a time and I began to feel like something isn't right. Again, I got the same error. I told her this, screenshot the error message I was getting and she was like, I'll contact them to see if I can fix it. No response. I do remember also seeing something about foreign fees on the checkout which tipped me off that something definitely wasn't right. I was sent the partner's email 1petermuhuthia@gmail.com and when I looked his name up it came back as someone in Kenya. I probably dodged a bullet.</p>

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	<p>This member was removed from the Facebook group after attempting to sell an Autumn Leaf Poad that was found to be a listing ripped from a prior posting in July of 2022. One member came forward who had attempted to buy the Poad and reported the above situation. Upon closer investigation she had many items for sale in many other groups and her account in general screamed scammer behavior. We reached out to Windstone to see if anyone by the name or email had any prior purchases from the Windstone Store and they did not. Soon another member who was from an entirely different group reported her posting to moderators as she was a known scammer in another collectible group and she provided screenshots from the other group as well. It was decided to remove Jennifer Brut from the Windstone Official Fan group per we are quite certain she is a scammer.</p>
<p>Joel Gregory Johnson on Facebook</p> <p>Joel johnson on Windstone forum</p> <p>jjdaone135@gmail.com</p>	<p>(Sept 2025) Joel Gregory Johnson was looking to sell his chipped/ broken Windstones about a week back. We agreed upon a price including shipping. Then he asked for additional funds which I did not feel comfortable adding until shipped. He then blocked me and hasn't refunded me, please beware!</p> <p>(Sept 2025) I reached out to Joel to ask for more information on the 5 damaged dragons he had for sale. Upon investigation, I noted his account has been copied, so I told him I was not interested, but then he sent me videos that seemed legit. I told him I was interested, and he said he already had an offer of \$250. I told him I couldn't match that as I had planned to offer \$150. He asked if I could pay that night, and I said yes. He said he would take that instead of the other offer since he would have to wait a week for payment on the other offer. I paid him via goods and services and the next day he said Paypal wouldn't release the funds so he couldn't afford to ship. I told him to issue a refund of \$125 and I would send that portion friends and family so he could afford the shipping all the pieces. He did and then sent me a tracking number. Two days go by, then three, the package was still not shipped. I inquired about an update and he told me he was sick so I gave more time, but then he stopped answering me entirely. I warned I would file a Paypal claim and he still ignored me. I have now requested Paypal to refund me the total of the \$222 I initially sent for the items.</p> <p>NOTE: Joel joined the group and posted several severely broken dragons for sale and began to proceed cash app scamming/requesting Paypal "friends and family" those who were interested in purchasing the items. When asked to</p>

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	<p>take Paypal, he complained he wouldn't get the funds right away and convinced at least two members to cash app/Paypal friends and family him and then after collecting the funds he would dish out excuses why he hadn't shipped the item and then after more time passed he just ignored the members who purchased. Once reported to admins he blocked us upon contact and deleted his post after we locked it prompting us to ban him from the group.</p>
<p>Jynxx on Windstone Forum Aemillia Lam on Facebook psycatik on eBay</p>	<p>1.Sells pieces, then claims they are stolen or destroyed. It was well over a month before I received a refund. The destroyed piece then turned out to be fine. Basically, she either changed her mind and was too dishonest to admit it or she blatantly used the ruse of selling to come up with a "free loan"</p> <p>2.(Feb 2016) I purchased a piece from Jynxx and after I did she sent me a hard to believe story that stated that the same day she mailed the piece she soon received a call from the post office and that there was a problem and somehow the box that had the piece I purchased got damaged. I had asked how the post office would even have her number to call her or to see pictures or some kind of evidence of what she was claiming and she followed up with that several semi-trucks were in the area when the boxes fell out of the postal truck and the package was crushed and all that was left was dust so it was impossible to identify by a photograph. I did also tell her if she had sellers remorse she could have just told me so, but she did seem sincerely upset about the situation despite the hard to swallow story so I gave her the benefit of the doubt. It did take some time for her to give me my refund, but I did eventually get it. I later saw the piece she had claimed was destroyed in a "show off" area and when I confronted her about it still being in one piece she promptly deleted the photo and claimed it was an old picture however it was photographed with reasonably newer released pieces and it didn't make sense timewise to me. Then once again, sometime later new photos emerged a SECOND time, and I was sent screenshots from a friend who has a conversation where she showed current photos and claimed she had the piece, so I know for 100% certainty at this point the entire thing was a lie. I have ALL the screenshots to prove everything. I don't know if she just needed money temporarily or what, but she is definitely NOT an honest person.</p>
<p>Kaytana Phoenix on Windstone Forum</p>	<p>1.(July 2013) A year after being commissioned, multiple pieces haven't been done. Communication was difficult. When commissioner wanted to cancel the project and get the sculpts back, the artist refused, saying she would finish the job, which still hasn't been done 3 months later. Tried to sell one of the pieces traded for the commission even though the commission hadn't been done. EDIT: Commission was completed and shipped, though the scheme wasn't the one agreed upon.</p>

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	<p>UPDATE/Response to negative feedback above from Kaytana Phoenix (September 2013) Kaytana contacted me with explanations, which I summarized here; the full details are available upon request:</p> <p>“I'll own my mistakes in this commission: I was late getting the commission done, I <i>accidentally</i> missed 2 emails from the commissioner. I only "refused" to ship the pieces all back when they were already mostly finished. I was not a year late, I had the pieces in my possession for a year - For about 3 months I did NOT have a paint scheme from my commissioner. Once I was finally given a paint scheme an agreement was made that I would finish the piece I was working on before I started the commission. The *original* agreed upon commission, Grey dappled unicorns with designs on them became Grey dappled unicorns without designs after being told to ship them <i>without</i> the designs.”</p>
<p>kgronski on Windstone Forum</p>	<p>(July 2012) Sold an item saying it had no chips, cracks or major rubs, sending blurry pictures. Item had several chips and rubs. Offered a refund of the item only once item would be shipped back to her, refusing to cover for shipping or to reimburse original shipping. EDIT: Full original amount was reimbursed after being told buyer would open a Paypal dispute. Buyer still had to cover the return shipping fee.</p>
<p>Kim on Windstone Forum (affiliated Windstone Forum accounts are Unibear, Lulu, AnnaC, Raingirl, and Spencer James Smith Kimberley Ann Smith on Facebook</p>	<p>1.(2014) I recently sold a grab bag item on eBay. Kim contacted me several times before the auction end to try and convince me to sell the piece to her outside of eBay, even though there was already another bidder. When I told her no, she continued to try and bully me into the sale.</p> <p>In the end she was the winning bidder on the auction, but then sent me a message that since we both lived in Canada she would only pay in Canadian funds outside of eBay, despite the fact that the auction was clearly in US dollars. I told her no, and if she could not come up with the money in the 48 hr. as specified in the auction, we would cancel the transaction. She did not tell me that she was going to try to get the money and contacted me 5 days later to tell me she had it despite the fact the sale was already cancelled. I told her that I had sold the piece to the second highest bidder. And left it at that.</p> <p>She contacted me again this week to tell me that she had found out who I had sold the piece to and they may be willing to sell it to her, and therefore it was my fault that she would end up paying more for her shipping cost. No mention of the money I lost from having to sell to the 2nd highest bidder due to her inability to pay for her transaction. I messaged her back telling her that she was a bully, and I was putting her on my ignore list because I wanted nothing more to do</p>

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<p>Kimberley Ann Hinds on Facebook</p>	<p>with her. She had been harassing me for over a week even though I informed her I have severe social anxiety and her repeated contact was making me incredibly uncomfortable. I was more than understandably upset.</p>
<p>Kimberley King on Facebook</p>	<p>She then tried to contact me again, and I deleted it without reading it.</p>
<p>Anna Carter on Facebook (affiliated)</p>	<p>She has since left inaccurate feedback on eBay and has been reported for their judgement. I simply felt the need to try and pre-empt another falsified feedback appearing on this site as well. I believe I my actions were more than justified in the face of her repeated disregard for the eBay codes of conduct.</p>
<p>Rosalind Louisa on Facebook (affiliated)</p>	<p>2. (April 2018) After organizing a large-scale celebration event for Windstone during their “The Veligent” Kickstarter campaign many members all chipped in to help purchase pizza, cake, cookies, and other deliveries of yummy treats to Melody and staff. Despite many promises to chip in she ended up stiffing her portion, complaining first she forgot, then that Paypal was messed up and she would do it later, then saying she was being charged a fee, so she would find a way to do it later, so on and so forth. Needless to say she never paid her promised portion and so I paid her portion out of my own pocket instead, yet she was more than happy to take credit for her participation when she didn’t chip in one red cent towards it. Poor taste and lack of integrity.</p>
<p>Spencer James Smith on Facebook (affiliated/husband)</p>	<p>3. (March 2019) I was in talks of purchasing a Grab Bag item from Kim and was told she would sell it for store price plus shipping to which I was agreeable to. After the deal was made, I was also to reimburse her for the initial shipping fee for her to receive the item in Canada to which I also agreed, even though it wasn’t discussed prior. During the payment phase I was also directed that her customs fees also needed to be reimbursed. At this point I began to become annoyed but complied just to get the sale over with. After payment was made, I was then told I needed to reimburse her for her PayPal fees. I initially refused and expressed my dismay on how the price was steadily pumped up several times and then she continued messaging me over and over stating she wasn’t expecting to be out these fees and to get her to ship my item I eventually just sent her more money. She’s a bully and I will never buy an item from her again. In the end a \$360 deal turned into a \$500 one which was not what I bargained for.</p>
<p>Lindy Hinds on Facebook (affiliated/mother)</p>	<p>4. (January 2020) Changes, rescinds, and tries to manipulate trades in her favor by having blind trades send directly to her first and then keeping them if she likes them, then canceling the agreed upon transaction. Switches promised items after a deal was made, invoices customs and PayPal reimbursement charges that were not agreed upon at the end of a</p>
<p>windstonelady on eBay</p>	<p></p>
<p>AS OF MARCH 2022 KIMBERLEY ANN HINDS AS WELL AS AFFILIATED ACCOUNTS HAVE BEEN REMOVED FROM THE</p>	<p></p>

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OFFICIAL WINDSTONE FACEBOOK GROUP	<p>deal, demands friend payment, which is against Windstone’s policy, and abruptly refuses to ship because she found a different item that she wanted instead.</p> <p>5. (February 2020) Several transactions with this member while feedback list was closed/shut down. As the seller she refuses every transaction to pay PayPal fees. Demanded more money after shipping price quoted; then lied about actual shipping charge. Did not ship as I asked. Actual shipping charge was less than half of what she demanded. Another transaction with her, I had a Windstone on hold and waited for two weeks, then she broke her word to me and included the item as a trade to another person. Makes multiple deals with people, then breaks her word to several people to get the best deal for herself. Beware of dealing with her.</p> <p>6. (February 2020) Will talk endlessly about making a trade with you, but never actually closes the deal. In my experience other Windstone forum members I have dealt with keep their word if they say they will trade with you. Kim will keep you dangling for days, while she looks for a better trade, and then will make a trade with someone else, and you lose out. So not only did you lose the trade item of Kim’s you were hoping for, you also lost the opportunity to trade your item with other people.</p> <p>7. (March 2022) Continues to make secondary accounts or uses family or friends to contact me and pretend she is someone else to attempt to trade grab bags with me. I have her blocked due to previous bad transactions and she keeps trying to contact me under different accounts to fool me into doing a trade with her. She’s been reported! Never again.</p> <p>8. (Nov 2022) I won an auction on ebay from the seller windstonelady and I hadn’t left feedback because when I received the item it was sent in a bubble mailer and the shipping paid was a lot less then what I had paid. Seller sent a message and asked me directly about leaving positive feedback and I just replied I hadn’t left any feedback because I wasn’t entirely happy with the situation of both things mentioned and it all went downhill from there. She described the almost double shipping costs because of associated 10% in ebay fees, her time, gas, packaging, etc. and that she listed the item for less then what she had intended to so I had actually got a deal and should be more grateful. After it was clear any more conversation would be pointless due to her immediate hostility, I ended up leaving a negative feedback on ebay and then had to call ebay twice because she still continued to message me after I asked her to stop saying she was going to report me for false claims of buying her item to intentionally leave her bad feedback. Her husband then followed up with additional harassing messages.</p>
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9. (The person involved in this incident did not personally file feedback) but a concerned friend insisted that we notate here that during the July 2021 hippogriffin colt grab bag batch a brand new member at the time had purchased a standing safari hippogriffin colt as their very first Windstone grab bag piece when Kim Hinds approached her about trading. Using the new members lack of pricing knowledge on Windstones in general she convinced the member to trade her the grab bag hippogriffin colt for a chipped brown male dragon which any seasoned collector would know is a very unfair trade when the colt retailed for \$250.00USD and the going rate for a brown male dragon in said condition ranges from \$60-\$100USD. The male was expressed as being long retired and therefore rare and expensive piece. This was a deceptive practice to take advantage of a new member who was relying on the information from the seller to be true and factual and although Brown is hard to find on certain limited production sculpts it is very common among Male and Mother Dragons and I agree that this new member was clearly taken advantage of by an experienced collector who knew exactly the ruse she pulled on a new member who was unfamiliar with the pricing/value of what she received in trade.

NOTE: This member has been BANNED from the Windstone Editions Fan Club (Official) Facebook Group as of March 2022 due to repeated instances of harassment of members and is currently blocked from forum topic participation on the Windstone Editions Forum. Engage in private Windstone related transactions AT YOUR OWN RISK!

Moderator Note: (Added November 2023 as a general FYI for any members concerned about trading/selling to Kim or affiliated accounts) To clarify, this member has MANY alias and “friend” accounts (see left column for full list of *known* affiliated accounts) Some of which are still very active in the Facebook Community. However just be clear, Kim or affiliated accounts listed have NEVER been known to NOT SHIP an item once an agreement has been made. The issues that caused her removal were based solely on her demanding additional fees/customs reimbursements from members that were not agreed upon and more so, the harassing for trade items and reimbursements from members that had her main/original account blocked and repeatedly making fake alias accounts to continue to try and solicit those same people for various reasons when they did not want to engage in transactions with her anymore for their own personal reasons. This was after SEVERAL repeated warnings to STOP using alternate accounts/contact methods to evade blocks and continue to engage with members who did not want to be involved in trades/buying/selling with her and deceiving them under alias accounts to continue to do business. She was warned multiple times to stop before action was taken that led to her eventual removal, but there is thus far NO

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	negative feedback of her just straight up not shipping her end of a trade or complaints of the condition of an item she has sold or traded. So, take what you will from that information when conducting business with this member.
Kyrin on Windstone Forum	<p>(September 2015) Decided to go with Kyrin because all her repairs looked great and she had all positive feedback. Was told that it would be a quick and easy repair and that she would send it back within a week, two tops. She ended up taking a couple of months, with terrible communication. When the piece was received, it wasn't packed properly, and it had a large chip at the base. Some of the paintwork wasn't well done and did not match the original color. When contacted, she offered to refund the repair and send some paint so the owner could try and fix it themselves, but she never did. Refund was obtained only after a dispute was opened with Paypal.</p> <p>Still has a bunch of my Windstones she was supposed to repair for me. It's been well over a year now and she's kept them all with no response to my messages or emails.</p>
lauriebdowney	<p>Sold a young peacock dragon "in perfect condition," when dragon arrived it had a large chip on its head, touched up with blue marker. Seller insisted that the dragon had been shipped in perfect condition. When asked for a partial refund to cover the difference in value between a perfect piece and a damaged one, seller insisted that refunds would be given "in full" but only if the piece was returned. Buyer did return the piece, got a refund, but only of the auction price, not of shipping costs. Seller was overall rude and unhelpful.</p>
liquidblueauctions	<p>Titled an ordinary piece OOAK (one of a kind), requires payment within 24 hours, and leaves negative feedback immediately after this time.</p>
littlewolfspiritwalker on Windstone Forum	<p>She painted two PYO wolves in a pattern similar to a wolf done by Watergazer, a professional artist, and then sold them using Watergazer's photo, claiming that she was a professional, and the painted wolves would look exactly like that photo. The wolves were actually of amateur quality, and only superficially resembled the wolf pictured in her auction. She did pull the second fraudulent auction, but only after being called out on it.</p>

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<p>Lulu on Windstone Forum</p>	<p>***This user is only listed as a CAUTION*** Currently has no feedback, negative nor positive. This is Kimberly Ann Hinds's / Kimberley King's mother (See feedback for Kim)</p>
<p>Lindy Hinds on Facebook</p>	<p>This entry was added at the request of several forum members who raised concerns Kim has been using this account instead now (2021) due to the poor feedback on her own, but again there has been NO negative feedback reported for this user.</p>
<p>Michael Hill on Facebook</p> <p>megavolnutt on the Windstone Forum</p> <p>volnutt8787@gmail.com email address</p>	<p>March 2023 – Sept 2023 – Long story short, seller accepted full payment + additional packing material cost + shipping costs. Due to shipping cost communication issues & the seller choosing to spend the money provided elsewhere the dragon was not shipped. Michael ghosted me after payment was complete + the cost of 2/3 of another sculpture he told me the other buyer had backed out of.</p> <p>I did not hear from him in well over a week after payment completion to at least ship the 1st purchase. Instead, I noticed he started posting on Facebook rather than the Windstone Forums. When I DID hear back, Michael's attitude was that if I could afford Windstones, I couldn't possibly understand him having housing issues atop his phone being shut off and putting him out of communication. In reality, my ability to build a collection was only a recent development in life.</p> <p>Fast forward to my communicating with Facebook moderators regarding my situation – I had noted Michael posted a beautiful White Old Warrior, looking for input on pricing. I commented suggesting he make good on his prior transaction first. He never actually saw the comment until he finally touched base with me via email to inform me, he wasn't forgetting me, wasn't posting the same dragon I had purchased and would make good ASAP. I waited... I waited for a month and more, after he estimated being able to ship in a week or two. It's now late September now. 6 months and no shipment or refund from Michael.</p> <p>MODERATOR NOTE: Regarding the situation outlined above, moderators were in contact with Michael Hill as of May 2023. The information above was verified via screenshots of receipts and conversations and when confronted Michael admitted he owed the items. Michael appealed that he was currently in the process of being evicted and could not provide a date that he would be stable enough to actually ship their purchase at that time. Payment was made via Cash App and the buyer had no recourse to seek a refund due to non-shipment. A timeline of 2 weeks was given to at least make some attempt to ship the purchased items or show some good faith effort. I reached back out in June for an update (2 weeks later) and was left on read with no update. I reached out again another 2 weeks later (now 1 month</p>

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from initial contact from moderators) and again was left on read. Waited yet another month and reached out again in late July for an update. Again, was left on read. (now 2 months from initial contact) I then informed Michael (as the messages were being read, but ignored) that his account would be placed on suspension and active sale posts removed from the page until he answered us with an explanation or shipping update.

I was then sent evidence during that suspension period that Michael was privately contacting group members to continue to attempt to sell items privately that we had removed the posts on and telling members that his posts were not removed, he just wasn't getting the attention he wanted on Facebook and took his posts down himself which was a blatant lie as he was suspended from the group and his posts forcibly removed. I informed the member who submitted the information of the situation (NOT the same member who filed the above feedback) and found he was trying to double sell an item he had already collected payment on once already. After still being ignored after that point he was warned of his removal and given 48 hours to respond to one final attempt to contact. After again hearing nothing, he was then removed/banned from the group on July 27th 2023.

Sept 2023 – **MODERATOR UPDATE** - I continue to receive reports from members that Michael Hill is privately soliciting his items to sell while still owing unshipped items to members for over 6 months. Swears by his solid reputation and sends screenshots of the few good transactions he has as "proof" that he is on the up and up and begs for unprotected forms of payment because Paypal will not release the funds until the items have been marked as delivered and he needs the money immediately claiming financial hardships. Will claim he has dozens of people asking for his items that are willing to work with him on his desired payment methods, but he wants to give YOU a chance first, saying anything he can to get your money and pressuring people into sending unprotected payment methods. We advise NOT to buy from this seller and if you do ONLY use protected forms of payment to ensure you can claim a refund if your item does not get shipped.

Nov 2023 – Member submitted screenshots of Michael Hill berating them when they sent Paypal goods and services payment instead of friend payment as initially requested for a Ruby Sun Dragon. Though he had asked for Cash app or Paypal friends and family (which he said he normally wouldn't ask this, but his living situation requires it) the buyer would not agree and eventually Michael consented payment to be sent as Paypal goods and services. Michael had then left the buyer on read for several days once payment was sent and did not provide any tracking like he has said he would immediately upon receiving payment. After several ignored follow up messages from the buyer asking for updates over several days, the member claimed they would file a claim to get their money back through Paypal in an

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	<p>effort to prompt a response from Michael. He finally responded angrily claiming due to the members unwillingness to send the money in a manner he needed that they were directly responsible for putting him at risk of losing his home because the funds were on hold and that she created a nightmare for him to deal with by not sending friends and family or cash app as he had initially asked. (FYI, these holds are generally prompted on new or problematic Paypal accounts and go away once the tracking is uploaded and the tracking signals the item is delivered) After an exchange of hostile words the buyer forced a chargeback through Paypal because it was clear from the conversation, the item was not going to be shipped. Michael took to insulting the member and calling her a bully for demanding her ship the items she paid for and that it was her own fault that he could not ship and went on to say it must be nice to be so privileged.</p> <p>This member has been BANNED from the Windstone Editions forum as well as the Windstone Editions Fan Club (Official) Facebook Group on July 27th 2023 due to non-shipment of sold/paid items.</p> <p>Engage in private Windstone related transactions AT YOUR OWN RISK!</p> <p>If you do choose to buy a Windstone from Michael Hill DO NOT, <u>UNDER ANY CIRCUMSTANCES</u> SEND PAYMENTS VIA CASH APP OR PAYPAL FRIENDS AND FAMILY! Be sure to ONLY use a payment method that has Buyer Protection.</p>
<p>Michael, MaddTazz on Windstone Forum</p> <p>Michael Spacco on Facebook</p> <p>eBay (changes his eBay user ID frequently to avoid detection)</p> <p>old*dragon Feb-20-21 – Present</p>	<p>1. (May 2020) Michael purchased a Brown Scratching Dragon from me and it unfortunately arrived with a broken horn section. The dragon was double boxed, foam inserts on corners, peanuts and bubble wrap and it was fully insured for \$200. When Michael showed me the broken dragon, I felt awful and in good conscience I refunded him in full while asking him to wait to attempt a repair on the dragon while a claim was filed with the post office because they may need the dragon to process the claim. Though several attempts were made the post office denied the claim and, in the meantime, Michael repaired the dragon anyway with plans to keep it and now refuses to send back the dragon or return any of my money. I provided him evidence to show the case was denied and asked him to make it right because it wasn't fair that he had both the dragon and the full refund, but he did not respond back. A few days passed and I contacted him again about the return of my dragon if he was going to keep the money, but he refused and instead bragged about his repair job. I asked again to make it right and we discussed him sending me \$100 which at one point he agreed to, but then he decided he didn't have to do that either because of the time he put into repairing the dragon. Michael still has not made things right, keeping both the piece and the full refund I sent him. Buyer beware!</p>

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<p>onlyone* May-18-20 – Feb-20-21</p> <p>enterprise1701b Jul-31-19 – May-18-20</p> <p>mike**07 Jun-05-19 – Jul-31-19</p>	<p>2. (March 2021) This (since banned from the Windstone Forum) member is suspected of repainting a Peacock Hatching Empress Dragon and selling it as an official Brown Limited Production Hatching Empress Dragon on eBay in March 2021 which bared no signature on the felt pad and when compared to a legitimate one had obvious differences in quality and color.</p> <p>3. (April 2021) This member sold the damaged Brown Scratching Dragon from the May 2020 bad feedback caption from above after he repaired it, selling it as “new condition” and not mentioning the repair. “This Dragon will match the most recent Pieces old the Browns but will not match the original batch because of the change in paint.” Was the reason given for the mismatched paint.</p> <p>(April 2021) I sold Michael Spacco a REPAIRED Peacock Old Warrior Dragon that he argued down to a fraction of my asking price and then just a few short months later that same dragon was being sold on ebay at a premium price and advertised as “new condition” with absolutely no disclosure of the repair I had done when I know for a fact that was the dragon I repaired due to a unique marking on the felt pad.</p> <p>This member has been <u>BANNED</u> from the Windstone Editions forum as well as the Windstone Editions Fan Club (Official) Facebook Group due to harassment. Engage in private Windstone related transactions AT YOUR OWN RISK!</p>
<p>Nyte Watchyr on Windstone Forum</p>	<p>(January 2016) She bought 2 items from the seller and after receiving them, she PM'd the seller stating they arrived and how happy she was with them. She then disputed the payment thru PayPal; they debited the seller’s account even though the seller had proof the buyer had received the items. She will not answer PM's. Update: The buyer had to get paid back directly from the seller’s husband and not PayPal.</p>
<p>onlyone* (on ebay) see also Michael/MaddTazz</p>	<p>(Nov 2020) I won one of his Windstone auctions and he refuses to follow through with the sale and then relists his items at a higher price than the original auction ended at. I’ve tried to leave negative feedback on ebay, but it won’t let me.</p>
<p>Pamela Hoss on Facebook pamelhos8 on eBay</p>	<p>Issue: Modified Test Paints</p> <p>Incident #1 (Jan – Feb 2024) I purchased a test paint dragon from Pam in January 8th 2024 and received the piece on January 12th 2024. Upon arrival I noticed right away something didn’t look right, and also there was no COA included</p>

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which at the time of the sale, I was told it had one. I went to the forum to check the eBay galleries to verify the piece and it had indeed been modified. I contacted the seller and she told me that she forgot she had did that to the piece. After discussion for a few days, we agreed that I would be reimbursed to have the piece painted back to its original color on the areas that she had changed. That was on January 17th. Then I heard nothing. After sending many follow up messages and receiving no replies, I eventually contacted PayPal and started a PayPal dispute. I was finally contacted back on February 12th, 2024 by the seller and after much discussion again we came to an agreement and the PayPal dispute was resolved. I just thought all member should be aware and make sure many pics are sent and COA's are available to make sure it is a valid test paint and that is has not been altered in any way.

Incident #2 (March 2024) I purchased six items from Pamela over the course of five transactions. The first two transactions were for regular production pieces, and the third and fourth were for bigger ticket items. Pamela had a lot of OOA (one-of-a-kind) or very rare Windstones. One of the regular production pieces I purchased had several "flea bites" (chips in the paint), and Pamela disclosed the damage and priced the piece accordingly. These four items all arrived packed very well, with the contents intact and as described. These transactions went fairly smoothly, although communication with Pamela was very frustrating. She often ignored messages altogether. When she did respond, her answers were often irrelevant to the question or concern that I had brought up, and several of her responses were completely incomprehensible. She also complained incessantly and made me feel guilty about how monumentally inconvenient it was for her to ship to Canada, which I thought was extremely rude. If she did not want to ship to Canada, she should have marked her eBay listings as "does not ship to Canada," and that would have been the end of it. Since she did not do that (and she continued to accept my money), in my opinion she then lost the right to complain about shipping to me. Not to mention the fact that I was paying without complaint for all of the shipping, duty, taxes, etc., as that is generally the responsibility of the buyer, and I accept that responsibility. The lack of meaningful communication from Pamela, and especially the guilt trips, were both very annoying and very unprofessional.

One of the more expensive items I had purchased from Pamela was a Test Paint. I mentioned to her at one point that I had another Test Paint from the same batch that I had bought from another seller. She contacted me via eBay messaging shortly after that to offer me two more large Test Paints (with COAs - Certificates of Authenticity) that she had from the same batch, and told me that she would sell them to me at a greatly reduced price because she needed the money. She did not include any photos with her offer, which I thought was strange because her listings normally had multiple good quality photos showing each item from every possible angle. I was interested in the two dragons, so I

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asked for some photos. She sent me two poor quality photos of each dragon, along with very clear photos of each of the COAs, which should have been my first red flag that something was not right. In the past, we had usually communicated via eBay messages. Pamela then switched to email (and later to PayPal) to communicate with me, which I thought was very odd. She asked if we could do the transaction outside of eBay because she didn't want to have to pay their seller fees. This was red flag #2. Since I had already purchased from Pamela four times and had received what I ordered, and since she had mentioned needing money and was already giving me a substantial discount, I agreed to do the transaction directly with her via PayPal. I asked for an invoice, but Pamela didn't want to provide one (red flag #3). She asked me to just send her the money, which made me feel very nervous. At this point, I should have walked away, but I thought that after four successful transactions, I could trust her. I don't recall whether she ended up sending me a money request or whether I just sent her the money via PayPal G&S - Goods & Services, which includes Buyer Protection (as opposed to F&F - Friends & Family, in which case I would have had to pay a fee instead of her paying the usual seller's fee, and I would not have had Buyer Protection). Because she changed her mind so many times about how she wanted to complete the transaction, I cannot recall whether she asked or hinted about me paying her F&F; if she did, I would have refused, as I would never do that. In addition, it violates PayPal's policies. Whether it was via money request or me just sending her the money, I paid her according to her stated preference at the time, making sure to select G&S and to include detailed descriptions of each piece and of the cost breakdown (the price of each item and the cost of shipping) in the "Notes" area on the PayPal e-document.

By this point, Pamela had already become both very demanding and very evasive. Shortly after sending the payment, I got an irate message from Pamela telling me that PayPal had put a hold on the payment and that it was somehow my fault. I wasn't having it, and I pointed out to her that we had used the method of payment that she had specifically requested, even though I had wanted to do the transaction the right way, as we had done with my previous purchases. She then became very hostile and belligerent, telling me that it was my fault that she didn't have \$25 to give to her son, and my fault that her PayPal account was thousands of dollars in the negative and had been frozen, preventing her from doing any further transactions (I found out the reason for this later, she was in disputes with other members that caused her PayPal account to hold her incoming funds). She said that PayPal was holding back her payment until I confirmed receipt of the items in satisfactory condition, and she demanded that I call PayPal and get the funds released to her immediately. I refused, and she became hysterical and kept harassing me to call PayPal and ask them to release the money to her before I received the two dragons. I stood my ground and said "no".

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When the dragons arrived, I noticed immediately that one of them had a large paint chip missing from his wingtip, and that the other one had two obvious paint chips right in the center of her face, and multiple smaller paint chips and scratches all over. Pamela had not disclosed any of this damage to me. When I responded to her latest angry message, I told her that yes, the dragons had arrived, and that they were both damaged. The dragons were double-boxed and packed extremely well, in the same manner that my previous purchases had been, so when Pamela became even more hostile and told me that the dragons were in perfect condition when she shipped them, I did not believe her. I did not think it was possible that they would have been damaged that extensively in transit when they were packed so securely. She then changed the subject and started haranguing me about calling PayPal. I was very upset by this point and just wanted her to leave me alone. So I told her that I would call PayPal and ask them to release the payment, even though the dragons were both damaged. I somehow ended up speaking with someone in the Claims department at PayPal, and I told her that, yes, the goods had arrived, but they had not arrived in satisfactory condition. The PayPal employee kept telling me that they normally worked in the Claims department, and asked me repeatedly if I was sure about releasing the money, or if I wanted to return the dragons and/or file a claim against Pamela. I said that they should just give Pamela the money because the damage was repairable (although not by me, as it was beyond my skill set). I also knew that Pamela would expect me to pay the return shipping etc., and I suspected that she might try to claim that the return never arrived, or that it arrived extensively damaged. I asked PayPal that it be noted for the record that the goods had not arrived in satisfactory condition.

I then noticed that one of the dragons looked strange somehow - the paint on the chest scales was a slightly different colour and was more metallic than on the previous two Test Paints I had from the same batch. I also noticed that the back side of the wings had no colour variation whatsoever; they were just a monotone dark metallic brown. It definitely seemed like something was "off," but I thought that maybe painting that specific dragon (it was a Rising Spectral) differently had been a stylistic choice by the painter. I took photos of the damage spots on both dragons and put them away for the night. The next day, I couldn't shake the feeling that something was wrong. The more I thought about it, it didn't make sense that the artist would change paint colours and their painting style in the middle of a batch of Test Paints. So I asked a trusted friend and longtime community member if she had ever had dealings with Pamela Hoss and how that had gone. She immediately became very concerned and asked me to send her photos of the dragons. She initially thought that one of the dragons looked fine, but said that there was definitely something "not right" with the

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other dragon. She strongly encouraged me to send the photos to someone with official standing in the community, which I did.

After comparing my photos to original photos of the two Test Paints before they left the factory, it was determined that both dragons had been altered after being sold. The Riser had been changed significantly, while the changes to the other dragon were numerous but much harder to spot. I was told that technically, once a piece is sold, the owner can alter it in any way they choose (although it is frowned upon), as long as they disclose the changes if the item is resold. Pamela did not disclose the changes she had made to me at any time during the transaction. If she had, I would not have bought the dragons. She represented them to be authentic Test Paints, with COAs, signed on the felt pad by the artist who had painted them. By vandalizing the statues, she had essentially annihilated the collector's value of the pieces. Pamela had sold the dragons to me at a substantial discount (I know this to be true because she provided me with e-copies of her original purchase receipts from Windstone Editions, then mailed the original receipts to me along with the dragons), but she still charged me well over \$1000.00 USD for the two pieces. By the time I had paid for the two dragons, shipping, duty and taxes, and taking into account the currency exchange rate, I had spent \$2100.00 CAD on the transaction, and ended up with two dragons that were now worth a whole lot less than that, and that I would likely never be able to resell once I disclosed to potential buyers that they had been tampered with.

I knew at this point that trying to contact Pamela about this would be an exercise in futility, so I went straight to PayPal and filed a claim. I had original copies or screenshots of every single piece of correspondence to do with the transaction, and I had written confirmation that the pieces had been altered and then knowingly misrepresented to be the originals. The changes had not been disclosed to me, and the felt pads had not been changed to reflect the fact that the dragons were no longer in their original form. PayPal settled the claim in my favour almost immediately, but they were unable to contact Pamela in order to have her refund my money. After several weeks and much confusion on the part of PayPal, and after three attempts to collect the money owed with no response from Pamela, I was told that the case was being "escalated," and I was asked to submit further documentation to prove my claim, which I did. I was then told that I should wait 3-5 business days and should hear back from PayPal during that time window. I never heard back from PayPal, but a full refund appeared on my credit card statement three days later. This did not include the \$212.00 I had paid in duty/taxes when the package crossed the border, as that had to be paid directly via credit card. That money is just gone.

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The moral of the story is that Pamela Hoss is not trustworthy, and people should avoid doing business with her. Also, even with other collectors who you know and trust, don't take shortcuts. Do everything the right way, and keep records of everything. Don't do something that makes you feel uncomfortable in order to be "nice." If I had not insisted on using PayPal G&S, and if I had not kept meticulous records, I would have lost \$2100.00 instead of \$212.00. I'm not happy about the \$212.00, but it could have been a lot worse. Lastly, if something feels "off" about a transaction, it probably is. Trust your gut and do everything the right way. Otherwise, just walk away.

Moderator Note: March 2024 - There have now been multiple complaints of this seller changing test paints by painting on them and then selling them without disclosing the changes made at the time of sale. Several issues are still pending outcomes through the seller and buyers are waiting to submit feedback upon resolution.

Test Paints Known to be Altered Include: (these one the ones we KNOW of and have photos evidence of due to disputes being forwarded to the moderator team, there may be more that we are unaware of)

Tiger Berry Emperor Dragon – Arms, haunches, and entire chest/belly have been completely repainted in pink/black/gold. Horns have been changed. Some body stripes and facial markings have been radically altered.

Tiger Berry Hearth Dragon – center of chest, arms and haunches have been repainted in black and gold. Body stripes and Facial markings have been slightly altered.

Stormscale Rising Spectral Dragon – All silver accent scales have been painted over in copper/rose gold.

Stormscale Hatching Empress Dragon - All silver accent scales have been painted over in copper/rose gold.

Stormscale Little Rock Dragon - All silver accent scales have been painted over in copper/rose gold.

Autumn Harvest Rising Spectral Dragon – Entire body of dragon has been painted over in a metallic mauve and all blue accent scales on body and wings have been painted over or otherwise subdued.

Autum Harvest Little Rock Dragon – All blue accent scales have been painted over in dark/medium brown on the throat, wings, and entire body.

APRIL 2024 UPDATE: After review of several negative transactions resulting in Paypal chargebacks combined with Pam's being completely non-responsive to the matters, despite moderators trying to contact her several times in an attempt to discuss and mediate these situations, it has been decided she will be removed from the Windstone Editions Fan Club (Official) Group as of March 23rd 2024. Please engage in transactions at your own risk and get current pictures of the pieces you are wanting to purchase and compare them to the original auction photos. (which

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	<p>can be found on the Windstone Editions Forum eBay auction picture threads in the General Windstone Discussion section. You can also try typing the test paint name in the search bar of the forum pages to find photos to compare) We don't know how many test paints have been repainted and although it is technically not against the rules to change them, it is against the rules to not disclose changes made and represent them as original.</p>
<p>Penny0745 on Windstone Forum</p>	<p>Just plain weird. Posted incorrectly titled listing. Canceled it after getting bids. Put it up again with correct title. Told the winning bidder at auction's end that her son had taken the figure and she couldn't get it back. Offered totally different figure instead. Then found the correct figure, offered it, but at that point the buyer didn't want it anymore. Refund was given, so this was not a scam, just odd. Has e-mailed me irate mails with her side of the story, which... is exactly what I said here? Also called me insulting names and threatened physical violence against me for having her name on this list. She's nuts.</p>
<p>pugmama on Windstone Forum</p>	<p>has sold Windstones displayed in a smoker's home as "Mint, never displayed" and leaves retaliatory negatives when called on this. Multiple instances of this.</p>
<p>Quill, aka. cloudfoxstudios</p>	<p>Quill is a lovely, wonderful person. But unfortunately, still owes somebody a PYO from several months ago, and despite promising to mail it right away, it hasn't been sent. Update: The PYO was actually delivered about 6 months after the auction ended.</p>
<p>Sarasshines on Windstone Forum</p> <p>Sarah Nehring Newman on Facebook</p> <p>Alternate Usernames</p> <p>Ever after Drew on the Windstone Forum</p>	<p>(October 2022) GB Mother AWD Hippogriffin for GB Koi Qi'Lin #224</p> <ul style="list-style-type: none"> ▪ Trade initiated: 13 October 2022 ▪ Trade agreed upon: 14 October 2022 ▪ Trade withdrawn: 15 October 2022 <p>Sarah reached out to me on the night of the 13th offering to trade the Qi'Lin, then publicly posted the next morning. I offered her the new GB AWD Hippogriffin as a blind trade that would be purchased the following Friday and shipped directly to her, which she enthusiastically accepted. An extension on the GB was requested, received, and I confirmed the trade is a go. She replied, saying she's still feeling out trades, to which I copy/paste where she'd already agreed to a trade with me. She responded with that she gets overly excited about GBs and needs time to consider the trade, claiming she didn't realize the trade was already set. After a while, she took the Ad down, telling me that she wasn't going to trade, wasting everyone's time requesting an extension.</p>

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<p>snewman-2088 on eBay</p>	<p><u>UPDATE/Response to negative feedback above from Sarasshines:</u></p> <p>I did indeed show Aemilia Lam that I had one of her grail pieces that was in her collage of pics that she shows on the classified ads. It was a Koi Qi-lin she had talked about a lot. I was hoping to get something cool in trade. She stated in writing after I showed her the piece "You went through so much effort to get her, you should keep. It's nice knowing where she is after all this time. She was my #1 of that GB"</p> <p>I told her if you get a fun trade let me know. She then told me she was dead broke, and could no way get any money to buy anything to trade me and she was actually negative \$250 in her Paypal due to a chargeback. Later she asked me what sculpts I'd be interested in for "future reference" I stated I love all grab bags. I asked if she had any standing hippocolts and she stated no. I also asked if she still had the purple Qi-lin I had traded to her a few months back and she stated she gave it to her mother. So that's when I placed an ad on the public Facebook group. She then asked how much if she could buy it, I said it would be around \$500. She replied if she did buy it, it would have to be on a payment plan. She then asked me if she emailed Susie could she trade a mother hippogriffin and I said, yes, I would take that trade. To me, this was still up in the air as nothing had been purchased and there still were a lot of "what ifs" as she needed an extension beyond the cutoff date on her hippogriff mom email to pay for the piece because it was about to expire. Also, she had told me she literally had no money. So no, I did not take the offer too seriously at that moment, but I did agree.</p> <p>Later the next day she told me she had spoken to Susie and got the extension and that she "will purchase one on Friday to fix the trade IF I will mark the Qi-lin as pending" trade. I replied I was just trying to make sure I didn't have a hippocolt trade first. This is when she said "Sorry, but you already agreed to trade if I could get an extension." and sent me a screenshot of me agreeing to the trade which put me off a bit. She still hadn't actually paid for anything and she had already said she did not have any funds to do so. I didn't feel like being bullied into holding this Qi-lin and refusing other potential offers if she physically had not paid for the item she was promising me because who knows if she would have come up with the money to do so. I told her I didn't realize this was going to be set in stone yet as nothing was physically purchased yet. I was really upset of how I felt like I was trapped so I then told her I was going to be taking the ad down and the piece was no longer going to be available for trade or sale and that the stress and pressure she was putting me under was just too much for me and I deleted my ad. In response to that she submitted negative feedback on me as well as a neutral from a prior transaction which I don't think was very fair.</p>
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	<p>(June 2024) *the following is not a feedback submission, but a general FYI to respect PYO artists and their work* A situation arose where Sarah Newman commissioned an artist to alter another artists finished PYO. It became clear after the alterations were made that the original artist was not consulted and had not given permission for this change and was not happy it was made. It then became evident that Sarah has commissioned alterations to be made on other artists finished works as well without gaining prior consent either. This is a notification to all PYO artists who are sensitive to alterations being made to their finished work. As a rule of thumb in the PYO artist community, altering another artist’s work without their permission is strongly discouraged and we encourage collectors show our fellow artists the same respect as we do to Windstone and seek permission from the original artist whenever possible. Collabs can be wonderful, but only when both artists give consent. It should also be noted that some artists may not mind this at all, but it’s always a good idea to ask permission as a general courtesy. Again, this is not a feedback submission and should not be taken for anything more than a general FYI per artist respect. Please also see the amended rules on the Windstone Editions Fan Club (Official) Facebook Group for PYO alterations are not allowed to be posted without the expressed permission of the original artist and proper credit given.</p>
<p>Sasha on Windstone Forum</p>	<p>(July 2011) When asked if the OW had his box, answered it had, without mentioning that said box wasn’t the original one. Didn’t pack appropriately – put the OW in a box without packing it tightly enough and had double-boxing done at Staples, so it was boxed upside down and the insufficient inner packing allowed him to move around in the box, so one of his horns pushed through the inner box resulting in it breaking. Seller agreed to reimburse part of the amount to cover for repairs. Didn’t pay professing lack of money until the following month; offered a trade instead, then publicly solicited repair cost without buyer’s permission and suggested reselling OW to other potential buyers following public post. When confronted with the fact that she had been misleading about the box, refused to answer PMs from buyer, publicly calling them bullying and publicly admitting to deleting them without reading them.</p>
<p>SecertHope/Karen/Danzig Moon/Dragon Breezier/UnicornBlues/Elise/BookersPlay on Windstone Forum</p>	<p>(September/October 2011/May 2012) I’ve received multiple complaints about delayed shipping, unshipped items, misleading descriptions and outright lying.</p> <ol style="list-style-type: none">1. Traded items as mint when they came with heavy smoke smell, lied about shipping dates and about insured amounts; stopped communication when confronted with this.

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<p>All usernames are the same person</p> <p>Karen Pollak on Facebook</p> <p>AS OF OCTOBER 2022 KAREN POLLAK HAS BEEN REMOVED FROM THE OFFICIAL WINDSTONE FACEBOOK GROUP</p>	<ol style="list-style-type: none">2. Since June (2011) I have been trade fiasco with SecertHope. We were going to trade grab bag baby unicorns. I sent my part of the trade and she received it. She supposedly sent her part of the trade. I never got it. Almost four weeks later she said it came back to her house and that she would send it again. I asked for her to put tracking on it this time. She sent it and did not give it a tracking number as asked, citing not enough money. Two days later she PMs me wanting to buy dragons from my sales thread (\$200-\$300!), but yet she can't afford the few cents for tracking? It's less than a dollar at the post office for delivery confirmation. The unicorn never arrived. It is now September, and she has also refused to send back my half of the trade.3. Did not ship the items for which she had traded; the person has been waiting 6 months for said items. Will not reimburse amount, lies about shipping the items and lies about losing the tracking number.4. Delayed giving a tracking number on shipped trade items, saying she was too sick to get it; once trade item was received a month later, the post mark was only a few days old.5. Created another forum ID in order to buy from members who had bad dealings with her and don't want to sell to her.6. Sold a mint OW at full price which arrived chipped, so not as described. Offered to send another piece in lieu of refund but never sent it, even after assuring repeatedly that it would be sent. Bought two more pieces from the person to whom she had sold the OW, one of which had price reduced to account for piece that would be sent in lieu of payment – the piece was never sent. EDIT: Payment was sent instead of the piece.7. Bought a grab bag young uni and 3 months later suddenly claimed she never got it. Demanded additional unicorns as compensation for the "missing" unicorn. Tracking information was lost at this point as 3 months has passed, however after several weeks/months of research, the seller was able to confirm the delivery of the package by help from the local post office master, consumer affairs, and eventually her physical mail carrier who recalled a sketch that was drawn on the box. Seller got Paypal refund reversed back into their favor. Once confronted with the evidence all contact and harassment concerning the situation ceased. 2022 UPDATE Years later the unicorn that was claimed as never received was photographed in Karen's current collection.
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(December 2013) Secerthope contacted me with explanations about #7, which I summarized here; the full details are available upon request:

From the correspondence, it is clear that I sent her the money and that she sent out a lot of packages at one time, but with no tracking, so it's her word only. My Mailman pointed out that there is no way they would remember seeing the "Picture on the box" when calling my post office. She never offered info on which PO she called and with whom she spoke. I contacted her just over 2 weeks after the transaction, not 3 months. She said she would make it right; she did not and she cut off communication.

8. (March 2014) Combined complaint from 2 members for a 3-way trade with Secerthope, who did not honor her end of the bargain. Contact me for details.

EDIT September 2015: Things were sorted between Secerthope and one of these 2 members.

9. (January 2016) Entered into a trade: "She acknowledged she received the piece I sent and how happy she was with it, and was supposed to "find" my tracking number (I had requested this numerous times). Now she won't return messages to me, though she has been in contact with other forum members." (February 2016) Her niece sent an empty box – the price/weight for shipping showed that the box had indeed been empty when sent.

10. (August 2016) Agreed to sell a poad. It was paid for, but she didn't ship. When buyer insisted for her to ship, she just refunded the money without the buyer's approval.

11. See BookersPlay above.

12. (February 2017): Promises much, delivers little. Several items were purchased at once, but she didn't deliver or respond to the buyer's numerous messages until buyer put something she wanted up for sale. Buyer answered that PM with "Yes, it is available, by the way, when can you ship my items?" Buyer a shipping notice within half an hour. But she forgot to include the COA for one item – her ad had a photo of it. She promised to send it soon. After a couple months of ignoring all my messages, buyer filed a complaint with PayPal demanding the COA or a 15% refund. She refunded the 15% within 15 minutes of the complaint being filed. Buyer's advice: ALWAYS request an invoice, so you have recourse if she doesn't deliver. Be prepared to have to file a complaint and get a refund instead of the item you wanted.

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	<p>13. (September 2017) Received reports that the same shipping address is being used for user Dragon Breezier.</p> <p>14. (March 2019) Received report that the same shipping address and PayPal account was used by Elise Wilson (Unicornblues).</p> <p>15. (April 2022) Found out that 3 pieces I purchased a few years ago and have been waiting for Karen to ship to me were sold to someone else. Seller will not answer any messages and I am still waiting for my refund.</p> <p>16. (September 2022) Karen refuses to answer messages regarding pieces owed and never shipped.</p> <p>17. (July - October 2022) Moderator mediated dispute between Karen and another group member resulting in many threatening and hateful messages/mailings. Upon admin review Karen has been BANNED from the Official Facebook Group as of October 2022. Engage in private Windstone related transactions AT YOUR OWN RISK!</p>
sheilaowens on eBay	<p>(March 2022) eBay seller's name is sheilaowens. She had multiple Windstone Young Pegasi for sale on eBay and, as my first Young Pegasi ever I selected the \$150+shipping one because she indicated in her listing it was in excellent condition and the photos seemed to support that. She shipped in a timely manner, but the young pegasi I received has marred paint in several locations and reeked of cigarette smoke – I took a closer look at the photos and determined the one photographed from the listing was NOT the one I had received. I literally had to take the photos of the one I received to send to the seller then boxed it back up again and put it in my garage, so my house didn't smell bad.</p> <p>I reached out to her to tell her I did not think this was the one in the listing and she offered me the other one she currently had on eBay to me. Not wanting another negative experience, I simply requested a refund. She accepted and I sent it back to her a few days after receiving it. In the meantime, she was trying to make a deal with another person in the Windstone Community for the exact Pegasus she sold me that she did not have yet in hand as it was still in transit.</p> <p>Said member notified me of the situation and we discussed it as this seller was telling the other member that I had buyer's remorse so it should become available. This was not buyer's remorse; it was a flawed product trying to be passed off as mint condition with a side of bait and switch and some lies tossed in. The seller then delayed refunding my money because I had regrettably no knowledge of the eBay resolution center, all of our discussions has been on eBay messages, and when I reached out to her, she got angry and said I was being nice and this was merely a case of buyer's remorse. She then said the pictures I sent her for the return were of some other Pegasus I had bought and did</p>

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	<p>not math her pegasus. She also went on to say the one I returned to her was fine. It was literally the same exact item that came out of her box, was photographed to capture the paint damage and went into a better box that would survive shipping. When I confronted her about her lies, she swore she'd continue to gaslight as she saw fit.</p> <p>I promptly opened an eBay dispute, the rep read the messages, advised that I no longer communicate with the seller given how tense the situation had become, sold me they would handle it from here and firmly came down on my side since I had documented each issue and providing photos and tracking in the messages. I received a full refund from eBay.</p>
Shelby Ann Houze Burns on Facebook	<p>I purchased an emerald lap dragon for \$150 plus shipping that had a few small nicks on her paint on the wing and tail. I paid the invoice but was surprised when I received an emerald mother dragon, not a lap dragon. The seller offered for me to keep it or resell it even once confronted with the listing that showcased a lap dragon with the previous damages, we had discussed that did not match the mother I had received. Seller said she considered the mother a lap dragon (even though that was not what was pictured in her ad) and eventually said I could return it and she would give me a refund back once she received it, but it had to be in the same condition as it was when she had shipped it. At this point I wasn't sure she would give me the refund so I opted to take the loss on reselling, but I would not recommend this seller.</p>
skullcandy2190 on ebay	<p>Does not package dragons correctly or double box despite explaining how it needs to be done. The result is a broken emperor.</p>
squell-dog on Windstone Forum	<p>bid, then refused to pay.</p>
Stacey Ooms on Facebook	<p>(March 2022) Stacey sold me one of those special Breyerfest rainbow ones with gold stripes and I paid immediately with Paypal... back in November 2021. Multiple times we FB messaged about it and she reported health issues but that she'd send it in a week... and again... and again... she even promised adding a piece of free jewelry for my patience... I gave her an ultimatum to refund but she's not even seeing my messages since mid-March. So I followed through and got a refund from Paypal and wanted to add it to the Windstone reviews as they are a Windstone Facebook Official Fan</p>

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	<p>Group Member. Maybe her health is an issue, but even so that's a long time to not follow through. I'm glad it wasn't a Windstone! I just wanted to let members know she's a case of buyer beware.</p> <p>NOTE: Even though this transaction was not involving a Windstone we decided to allow it as the member is part of the Windstone Fan Page as well.</p>
<p>Steven Schilawski on Facebook</p> <p>shutthefront16 on ebay</p>	<p>(Feb 2023) Sold me a Peacock Emperor and it came completely destroyed due worst packing job I've ever seen. Initially the seller refused to help me locate lost package even though he admitted to a shipping error. Insisted I do it myself. He has a Facebook, but he's not in the group. Buyer beware.</p> <p>UPDATE: March 2023 –When item was reported severely broken, the seller cut off all contact. He has been pretty awful to deal with. It took several weeks with support to get a refund sorted through ebay.</p>
<p>tatt2dcowgrl on Windstone Forum</p>	<p>shipped Windstones badly packaged, then insisted that the packaging was fine, and that it was the buyer's fault for not getting insurance, when she had not offered shipping insurance as an option. Tried to ruin somebody else's reputation with a public fuss claiming that they had done this exact same thing to her, and also claiming that in that situation she would have refunded the buyer, because she is so nice. Has a LONG history of harassing buyers and sellers who have dealt with her through PM and e-mail. This is one you probably want to avoid.</p> <p>This member was BANNED from the Windstone Editions Forums</p>
<p>Tiffany on Windstone Forum</p> <p>Tiffany Owenes-Anderson on Facebook</p>	<p>1.(Sept 2020) Manipulative. Spams you with messages and once you agree to sell an item to her, only pays and answers emails/texts when it is convenient to her. Runs you around with the same handful of excuses/lies for months. Avoid selling to her.</p> <p>2.(Sept 2020) I had a bad experience with Tiffany Owenes-Anderson. I purchased a dragon from her in June and she kept giving me the runaround and excuses (and I bought them) for months. Finally, in September I asked for a refund when she did not produce the dragon and miraculously, she was suddenly out of the hospital, but had to find the dragon. I eventually filed thru Paypal and got my money back.</p> <p>3.(June 2020 – Jan 2021) Arranged a transaction in June 2020 for a male griffin. Agreed on a price and I paid in full along with the shipping costs and six months later I still do not have my item. I made several attempts to contact her and she</p>

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continues to respond with delays and when I most recently reached out to her in January 2021 she has not responded back at all. I have come to accept I am not receiving my item or my refund. Hopefully people will check this list and think twice before dealing with her.

4. (October 2022) Tiffany requested to purchase a griffin chick from me. It wasn't a very expensive piece, \$75+shipping. But Tiffany provided excuse after excuse for MONTHS. I had to reach out to the admins for suggested advice on how to proceed and if I should relist the item. After posting my question admins contacted Tiffany and she claimed that I had never sent her an invoice and lied to the admins by doing a strategic screenshot of her asking me for an invoice. She cropped out the responding MONTHS of communications from earlier, but I sent the uncropped conversations showing I had been chasing her for months prior and she only just messaged me asking for a new invoice to make it look as if I had never sent her one prior. She finally did eventually pay after all of this and paid on the original invoice I had sent months earlier (the one she claimed she never received) I did not appreciate her ducking payment or trying to besmirch my good reputation with the admins.

5. (November 2023) My experience with this woman is that I sent her an invoice she said she would pay on October 21st and by November 4th it still wasn't paid. I asked her to paid it and she said she would and then ghosted me. Each time I followed up with her she made an excuse why she couldn't pay. I then contacted her on the 4th and she claimed she already paid it. I sent her a screenshot of the pending invoice and then she went silent. She then made another excuse why she could not pay.

6. (December 2023) Gave many excuses on why she couldn't pay after agreeing to buy items from me. Back and forth with messages full of excuses. I held the items for many weeks before finally giving up on receiving any kind of payment. Ruined my holiday! Huge waste of my time!

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Unibear on Windstone Forum	(Aug 2020) Says she is Kim's cousin to get around people who have Kim's account blocked so she can attempt trades with people who no longer want to do business with her.
usalloyd on Windstone Forum	(July 2017) Buyer purchased an Emerald Green Lap Dragon from user usalloyd on eBay and requested for item to be wrapped extremely carefully and double boxed. The item was poorly wrapped, and stuffed into a too small box at an angle. It was double boxed, but the outer box was barely large enough to fit the inner box and a 1/4" on styrofoam between the walls. Item therefore arrived extremely damaged: feet crushed, horns snapped off, brow ridges missing, etc. Buyer tried for several days to get things satisfactorily arranged, but seller has refused to acknowledge that the damage was due to poor packing on his part. He became extremely rude in his communications and refused to issue any sort of refund, partially or otherwise, insisting the damage it the fault of USPS, who in turn couldn't do anything about it. Claim was opened with ebay.
Whippetluv on Windstone Forum	There is a list a half a mile long here. But to sum up, she took a lot of commissions for PYOs, repairs, and other things, then stopped responding to e-mails. Many, many, many months later a whole lot of people having nothing at all to show for their money. Some of the commissions were for repair work, so she's also got several people's Windstone pieces, which were sent to her to repair, and which she hasn't repaired, hasn't sent back, and is no longer answering questions about. In addition, in at least one case when she did finally get a commission finished (after being threatened with having her behavior publicly reported) the finished piece was the wrong statue, as she'd been sent a red-eyed one, and sent out a green-eyed one. As of right now (June 2008) she is STILL scamming people and has told some of her customers that she has no intention of ever refunding anybody.
WindstoneCollector on Windstone Forum	1.(December 2010) After many, many satisfied customers and a lot of beautiful work, she sort of disappeared from the forum. At least 2 members have reported having outstanding commissions from her. Down payment and full payments have been made, communications stopped, no response to emails or PMs. One member has been waiting for 9 months for said commission.

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	2.(February 2011) Refund for one commissioned piece was issued after a public callout on the forum.
World of Fine Arts/jacquesworld-finearts on eBay	Check his score. I say no more on this matter. This is :jacquesworld-finearts (55 [Feedback score is 50 to 99]) Item numbers(#110103404110) (#110103404058)