

## Neutral Feedback List

(Last Update 07/19/2024)

<p><b>Seller/Buyer/Forum Name/ebay sales ID</b></p>	<p><b>Comments - As of February 8th 2020 the Feedback Lists are LIVE once more – Please contact drag0nfeathers for submission requests on the Windstone Forum or Mandy Richardi on Facebook Messenger.</b></p> <p><b>(2021 UPDATE: Facebook Profile names are being added as well or if no forum name is available)</b></p> <p><b>FYI – To search for Facebook Users use Ctrl + F on your keyboard (for find) or use the “keyword search” function on your device to search for the person’s name you wish to research</b></p>
<p><b>anichol</b> on Windstone Forum</p>	<p>(June 2013): She has issues with sticking with agreed upon trades and backs out after a long period of time. Also delays in paying after agreed upon date.</p> <p>(February 2017): She was interested in a piece I had for sale but dragged the transaction out for months—claiming she was busy with work—had slow replies, did not have time to take pictures, etc. I did my best to work around her issues but eventually she stopped responding to my emails entirely.</p>
<p><b>Angelina Reed</b> on Facebook</p>	<p>(June 2023) I offered an item up for trade (a test paint pebble loaf dragon) which Angelina reached out and expressed interest in trading for. She told me it would fit alongside another matching piece she had. She did ask for pictures on size, which I provided. The item I inquired for, a GB 2023 resting ponycorn that was part of the newly released set, already had one interested party. Angelina did tell me about this and that she was waiting on for one other person to get hers first before making a decision. I did check in regularly for updates and Trader A’s unicorn came in after a week and she did decline it, then told me to wait 30 minutes while she tried “to get the loaf to work” – which struck me as odd, but I agreed. She didn’t get back to me until the morning to tell me she couldn’t get the loaf to “look right in [her] collection so unfortunately am going to have to pass.” I did challenge this, expressing discontent that it was never expressed on our previous correspondence that she wasn’t feeling the trade anymore because she felt the item would fit into her collection nor did it make sense not to decide that days ago when she had the picture the very first day we talked. There were some vague comments of “still trying to work stuff around to make him work” and “if this falls thru trying to figure out if the loaf can fit” – but neither fully made clear this was an issue of collection synergy and that I didn’t even have a full commitment, which is frustrating when she was the one who reached out originally and I was keeping regular correspondence throughout to check for updates. Coupled with the fact I asked just the night before Trade A’s unicorn arrived what the goal was of our trade and her response was: “Sorry in short I have (1) person that reached out to me before you that this is their grail. They don’t get theirs until tomorrow (hopefully). If I don’t care to</p>

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	<p>do the trade I was moving on to see if I could get your loaf in trade for my ponycorn.” This was a plain commitment for the item. What I believe actually happened was she either got or decided to seek out another offer she wanted more and declined to tell me this – as shortly after our conversation her post was updated to say she had taken an offer. I have provided screenshots to the feedback moderator of this experience.</p>
<p><b>Bette (Brianna)</b> on Windstone Forum</p> <p><b>Brianna Cole</b> on Facebook</p>	<p>(July 2017) Was disappointed by a paint difference on a GB hatching peg, but didn't request any close-up pictures or mention being very picky. Made it seem like a default, while Grab Bags are specifically listed as being a “no nit-picking edition”. Accused the person to have deliberately misled her in that regard, when it wasn't the case at all.</p>
<p><b>Bonnie Blake</b> on Facebook</p>	<p>(Feb 2022) Item was described as perfect, but is missing forehead jewel and smells faintly of cigarettes and air freshener. It arrived in cigarette-scented boxes, peanuts, paper, and bag. Shipped in the original box and bag, set inside another box that was not entirely intact despite being called sturdy by the seller (box was turned inside out and top flaps were taped to the body of the box) Communication was OK, and I received tracking. Not recommended if you care about cigarette smell.</p>
<p><b>CherokeeDR</b> on Windstone Forum</p>	<p>(October 2011): She has issues with getting back to people. Nice seller once she gets her life a bit more organized. Communication was a problem, but things got resolved in the end, so this is more buyers beware.</p> <p>(July 2015) I received a report that she was selling on ebay under another name: redneck woman. Poor communication, slow shipping, and overcharged shipping. The buyer only found out it was the same person by the name on the shipping label after the parcel was received. For more details or for the name, PM me.</p>
<p><b>gorgeousglassgallery</b> on Windstone Forum</p>	<p>(October 2015) Auction item was listed as new and confirmed mint/undamaged. However, when the item was received, there was a chip. Seller was contacted about return, but no response for 10 days, then matter was taken through</p>

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	<p>Paypal’s resolution center. After a lot of back and forth, item was returned and refund issued, but it took a really long time.</p>
<p><b>Kachina</b> on Windstone Forum</p>	<p>(September 2011) I received a complaint describing something akin to scamming. Offered an item for sale, replied that several people were interested and that the first one to pay would have the item. Granted, the email was a bit ambiguous, but when reading it, I also interpreted it the same way as the buyer: it sounded like the seller expected to receive a bunch of payments – would reimbursement be issued? Nothing was mentioned, and when called on it, the seller replied rudely, without addressing any of the buyer’s concerns. Buyer didn’t send any money and item had been sold, so no issue remains, but it’s the idea behind it that raises concern.</p> <p>I suspect a poorly worded email to begin with, followed by a response based on hurt feelings, hence why this is under the Neutral list rather than the Negative list.</p>
<p><b>Keplilly</b> on Windstone Forum</p>	<p>(January 2011) I received a complaint about poor packaging on a bigger piece, but nothing else warranting being mentioned on the negative list. Recommendation: if buying a bigger piece from her, give special instructions on how to pack.</p>
<p><b>Kim</b> <b>Kimberley Ann Smith</b> on Facebook <b>Kimberley Ann Hinds</b> on Facebook <b>Kimberley King</b> on Facebook</p>	<p>(April 2021) Wanted a piece I had for trade and unfortunately, I didn’t want to trade for her offers, but continues to borderline harass me for the item.</p> <p><b>NOTE: This member has been removed from the Windstone Editions Fan Club (Official) Facebook Group due to repeated instances of harassment of members and is currently blocked from forum topic participation on the Windstone Editions Forum.</b></p>

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<p><b>Anna Carter</b> on Facebook</p> <p><b>windstonelady</b> on eBay</p> <p>(affiliated Windstone Forum accounts are <b>Unibear, Lulu, AnnaC, Raingirl,</b> and <b>Spencer James Smith</b></p> <p>Also <b>Lindy Hinds</b> and <b>Spencer James Smith</b> and <b>Anna Carter</b> on Facebook)</p>	
<p><b>Kristen Nelson</b> on Facebook</p>	<p>(September 2017) Sold a piece and was paid in full. After multiple messages saying she had been delayed and would ship ASAP, the item still wasn't shipped. Over 6 weeks later, the buyer still doesn't have a tracking number or the item. Only once a PayPal dispute was open did the seller ship the item.</p>
<p><b>Marzena Borzecka - Sikora</b> on Facebook</p>	<p>(May 2022) Item is nice but I was vastly overcharged on shipping</p>
<p><b>Redneck woman</b> on Windstone Forum</p>	<p>See CherokeeDR.</p>

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<p><b>Sarasshinies</b> on Windstone Forum</p>	<p>(April 2022) GB Surprise Qi'Lin for Rising Spectral Dragon ▪ Trade initiated: 8 Apr 2022 ▪ Qi'Lin shipped out: 11 Apr 2022 ▪ Dragon shipped out: 12 Apr 2022 ▪ Trade completed: 19 Apr 2022</p>
<p><b>Sarah Nehring Newman</b> on Facebook</p>	<p>KS Tiger Bantam Dragon for GB Fantasy Qi'Lin + \$350 [4/23 cut to \$200] ▪ Exchange initiated: 9 Apr 2022 ▪ Bantam shipped out: 25 Apr 2022 ▪ Qi'Lin shipped out: 27 Apr 2022 ▪ Exchange completed: 29 Apr 2022</p>
<p>Alternate Usernames</p>	<p>Two simultaneous trades as outlined above. We agreed to stagger the shipping, as there was a wait time between receipt of trade pieces on Sarah's end, and to build a rapport. Communication with her was sometimes misunderstood, and I had to explain several times. I dealt with a lot of indecisiveness and delay in completing the trade, as she nearly backed out a couple times. In the second trade, I cut \$150 from the original agreed monetary add due to life issues on both sides, but I was okay doing that favor for her. Upon receipt, she asked about the metallic spots on the Bantam's tail, inquiring damage, to which I verified were accents and offered to ask Melody to confirm, she declined any further information. She had already received the Bantam from me by the time she shipped the Qi'Lin, which was not what was agreed. Both trades from her arrived late due to delayed shipping and USPS being slow, but were well-packaged.</p>
<p><b>Ever after Drew</b> on the Windstone Forum</p>	<p>(June 2024) <b>*the following is not a feedback submission, but a general FYI to respect PYO artists and their work*</b> A situation arose where Sarah Newman commissioned an artist to alter another artists finished PYO. It became clear after the alterations were made that the original artist was not consulted and had not given permission for this change and was not happy it was made. It then became evident that Sarah has commissioned alterations to be made on other artists finished works as well without gaining prior consent either. This is a notification to all PYO artists who are sensitive to alterations being made to their finished work. As a rule of thumb in the PYO artist community, altering another artist's work without their permission is generally viewed as strongly discouraged and we encourage collectors show our fellow artists the same respect as we do to Windstone and seek permission from the original artist whenever possible. Collabs can be wonderful, but only when both artists give consent. It should also be noted that some artists may not mind this at all, but it's always a good idea to ask permission as a general courtesy. Again, this is not a feedback submission and should not be taken for anything more than a general FYI per artist respect. Please also see the amended rules on the Windstone Editions Fan Club (Official) Facebook Group for PYO alterations are not allowed to be posted without the expressed permission of the original artist and proper credit given.</p>

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<p><b>SecertHope / Elise</b> on Windstone Forum</p> <p><b>Karen Pollak</b> on Facebook</p>	<p>I have sold to her with absolutely no problems, and did a trade with her without any issues. Honestly, the only reason I would not buy or trade pieces with her again is because the pieces I got smelled too strongly of cigarette smoke. Other than that I had a fine experience trading with her and the piece was otherwise as described.</p> <p>(March 2022) I sold Elise a PYO Unicorn I painted back in November 2021 through the Classifieds ads on the Windstone Forums. The transaction itself was not bad which is why I am giving it a neutral feedback. Though communication wasn't always the smoothest, payment was received quickly, and I had no major issues with the transaction itself however she never confirmed she actually received the package safely or at all. When I checked the tracking at the time it confirmed delivery, so I emailed her to check after a week of it being delivered because she never confirmed she got it and I still haven't heard back from her. It would have been nice to know she received it successfully. Also the name she used on the Windstone website is different then the name she is under in Paypal (Karen Pollak) and when I checked under feedback, she had a fair amount of negative comments. Not that it makes any difference but it's worth noting.</p> <p><b>UPDATE: Karen has been removed from the Official Facebook Group as of October 2022. Engage in private Windstone related transactions AT YOUR OWN RISK!</b></p>
<p><b>Suzanne-Marie</b> on Windstone Forum</p> <p><b>(Suzanne-Marie Raines)</b></p>	<p>(November 2017) The seller agreed to hold selling a statue for her until an agreed upon date. She asked if the seller had any more of the sculpt for sale, which was not the case at the time. Later when the seller bought an expensive piece and decide to list some special pieces to Ebay, she contacted the seller asking to get preferential price and free shipping since it would be the second time she bought something from the seller. When seller refused since this was a new sale, she implied that the seller had deceived her as to what pieces she had available for sale. She then told the seller that she no longer wanted the first piece and that her decision was firm.</p> <p>(August 2020) Extremely pushy when it comes to buying. If you cannot meet her needs exactly as far as price, invoicing, and ship dates and options she becomes very rude and argumentative. Not an easy person to deal with.</p>
<p><b>The Quest Bookshop</b> <b>(in Wheaton, IL)</b></p>	<p>I called and asked if they had any Windstone Dragons and they had one. A black and gold male dragon. At my request they put him behind the counter for me and told me they had the original box. They sent several pictures. When I arrived to pick him up he was damaged. There was a divot gone from his back/tail about the size of a pencil eraser. We looked around where he had been displayed but couldn't find the piece. Turns out they did not have the original box</p>

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	<p>for him either and gave me a 20% discount off. Everyone was friendly and helpful, but I should have been told about the damage before I drove over an hour to pick him up.</p>
<p><b>Tiffany</b> on Windstone Forum</p> <p><b>Tiffany Owenes-Anderson</b> on Facebook</p>	<p>(June 2020) She texts and emails to the point of almost harassment. She does pay eventually for the things she wants but doesn't let the seller know when the piece arrives.</p> <p>(October 2022) Bought a piece from me and claimed she never received invoice. Sent multiple times and she blew me off for weeks on payment and when I finally threatened to relist the item she finally paid the original invoice that she claimed she never received in the first place. Very frustrating person to deal with.</p> <p>(Jan 2024) I am reporting neutral feedback on Tiffany Owens-Anderson for failure to pay on a statue. Invoice was sent over a week ago. I sent her a reminder to pay through Paypal by yesterday and she still has not. I sent her a few messages on Facebook and though she would respond it was always with an excuse and no plan or information on when she would get to paying. I will be cancelling the transaction and the invoices. I could draw it out and keep playing tag, but it's just not worth the aggravation honestly.</p>
<p><b>TwigMom</b> on Windstone Forum</p>	<p>(July 2011) Instance of a poor packager, but a rather lucky one: A mother pegasus and baby pegasus were shipped together. When the box came in the mail the side was badly bashed in with a gaping hole and was stamped "received in bad condition" by the post office. I took the package to the post office so that I could open it with an official witness there. Seller had wrapped a plastic Target bag around each piece and then taped the two pieces together. She had put one small piece of bubble wrap around the two and then put them in the box with only two more plastic Target bags. There was nothing to keep the items from rolling and being thrown around inside. I don't know how, but miraculously both pieces were intact.</p>

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<b>Wolfenmachine</b> on Windstone Forum	(December 2012) Instance of poor communication. It took her about 50 days from the date she said she was shipping an item, to finally ship it. Messages went unanswered, rather than being up front about it.
<b>Linsey Welborn</b> on Facebook	(March 2014) Trade done with her in October of 2013. Sent the piece, but forgot to send the COA. After multiple attempts at contacting her, COA still has not received – it's been 6 months. EDIT June 2014: COA was received